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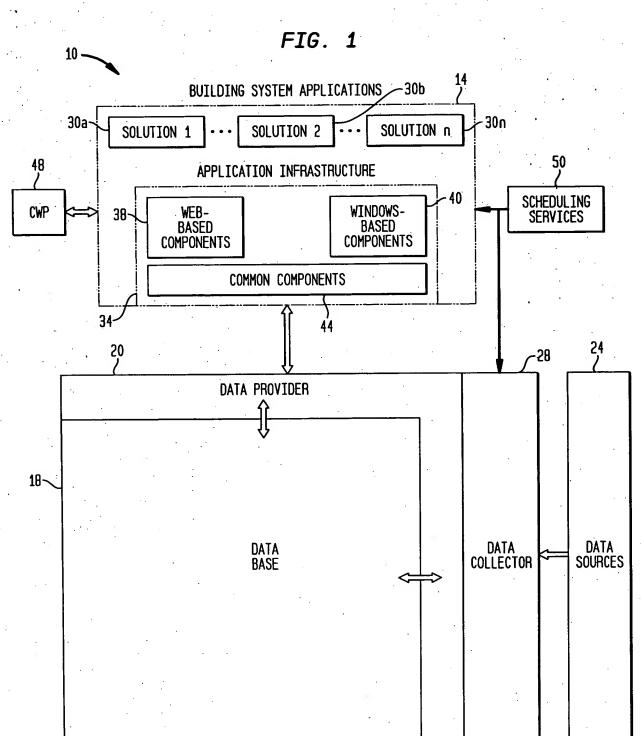
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FIG. 2A

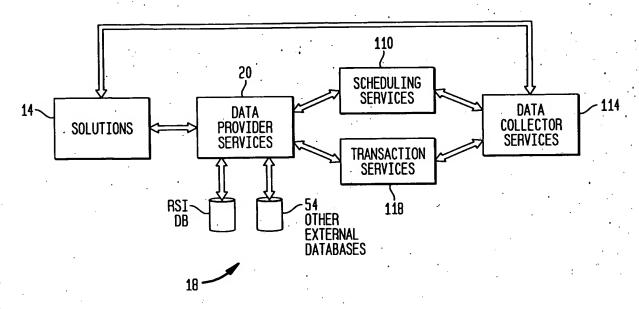
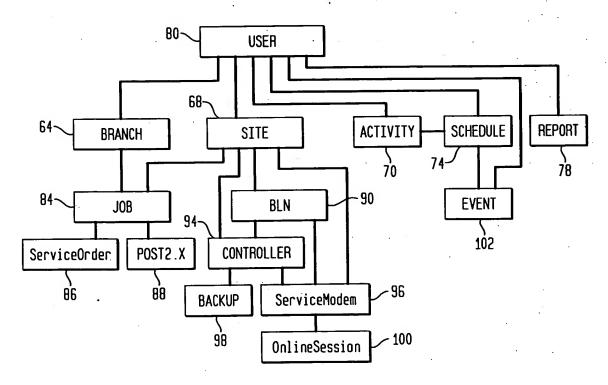
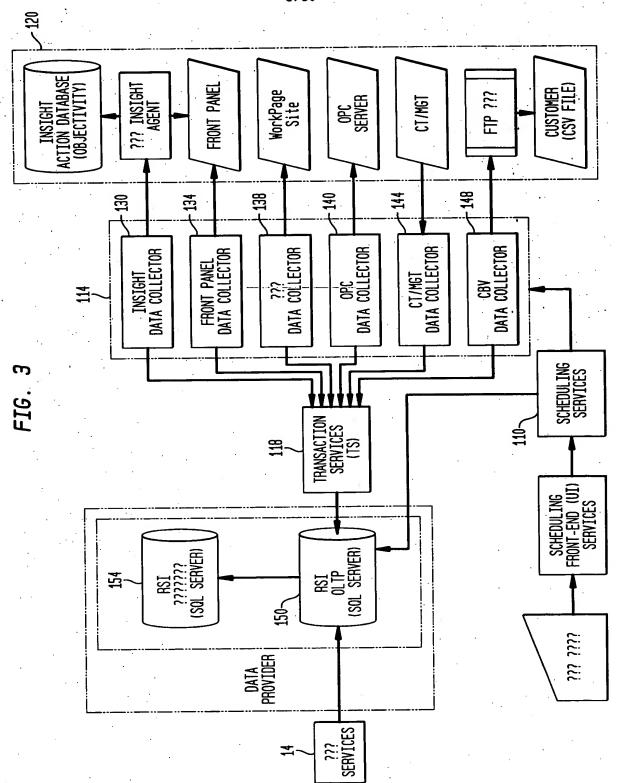


FIG. 2B





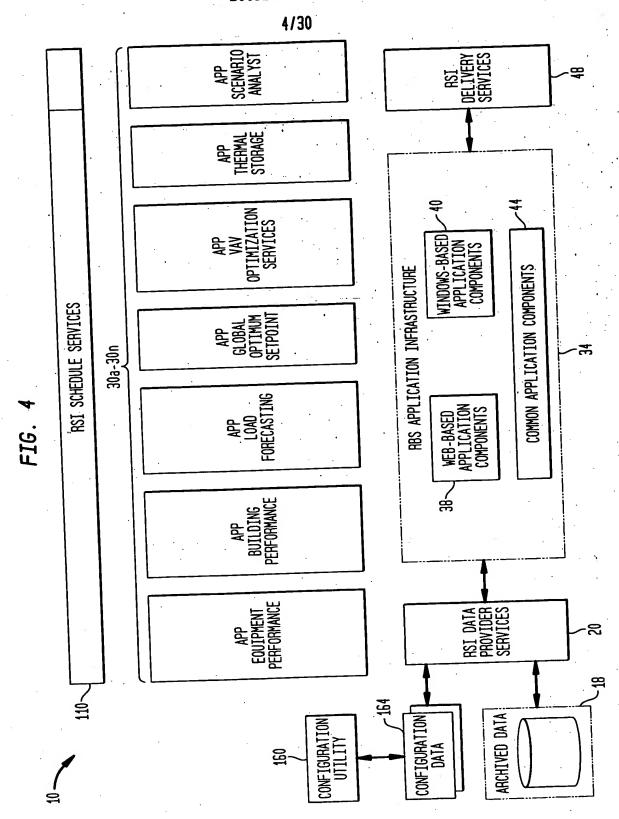


FIG. 5

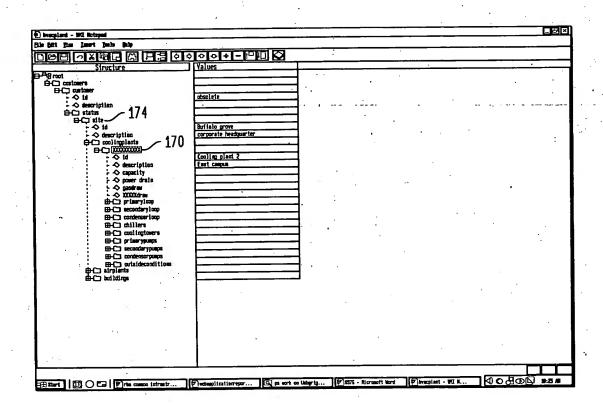


FIG. 6

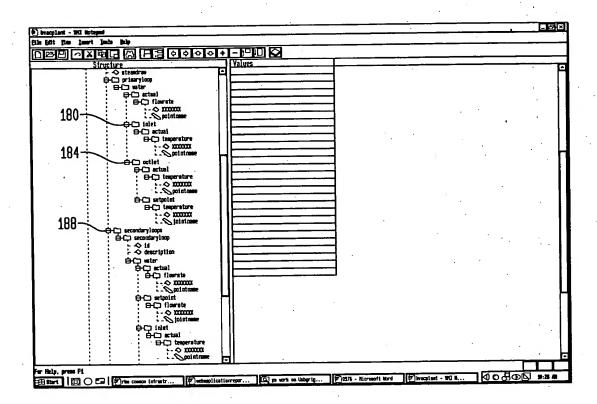
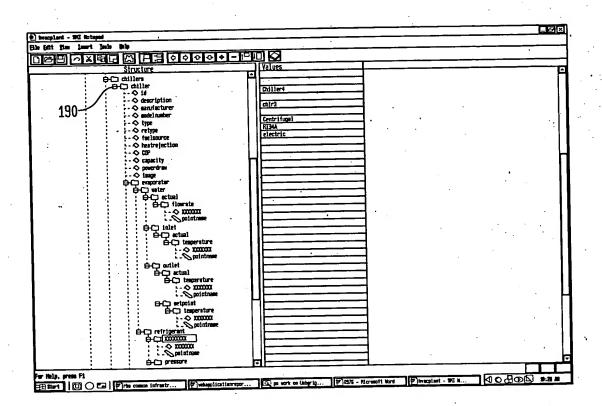


FIG. 7



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FIG. 8

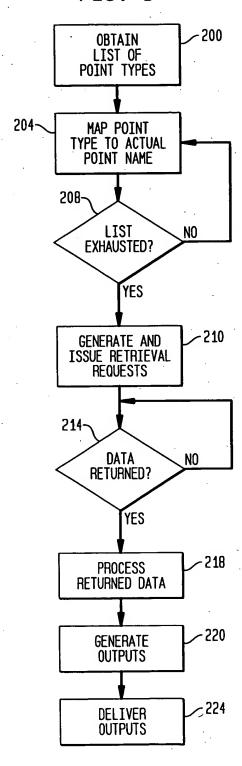
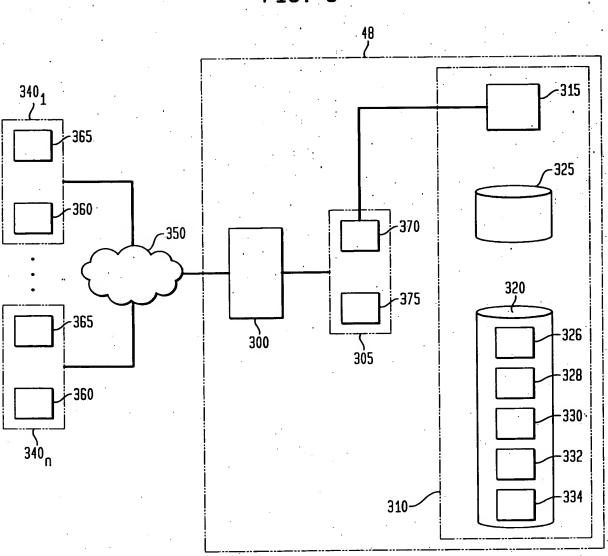


FIG. 9



400

▶0 Mechanical

▶0 Mechanical

►2 HVAC

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SIEMENS SIEMENS Help Contact Us Sitemap Siemens Building Technologies Home News Search for... 🔻 **Շ**թօ> Service Central Fileshare Administration Log Out site360 💭 | Home | >Service Central >Service Activity → Service Activity Open Calls Closed Calls Custom Reports **→**D Service Activity The service activity function provides online access to all service information for the sites, equipment, and service activities that you are authorized for. Clicking any of the links provides more detailed information for that entry. TSP Contracts 435 Summary
The summary provides and overview of all service activity for all sites for which you are authorized grouped by status, call type, and system type.

418 Sites -Request Service System Call Status 406 Fire Open 410 HVAC Closed Mechanical 402 Call Type Security Preventive ·10 ~ 416 Corrective Detail DETAIL
The table below lists detail for all sites, as well as the service activity information associated to them, for which you are authorized. Clicking any table header will sort the data by that column. You can also export the table content to another format by clicking the desired file format symbol to the right. Export to: Six. B € .doc **■**ASCII Item 1-5 of 43 System Call Status Call Type Site Corrective Type Closed ▶1 HVAC **)** 1 SZ COLLEGE PARK (B320013) 428 • 0 Mechanical ▶SZ COLLEGE PARK (8320013) ▶3 **▶**3 ▶3 ▶0

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404

SZ EAST LIBRARY (B408013)

▶ 11-15

▶ 16-20

SZ EAST POINT (8425013)

SZ EAST POINT (B425013)

▶6-10

→ Display Equipment / Contract No.

4/17/03

51-114 01-94 ▶ 030416-0551

▶1-5

믺 ASCII 200305232 200305192 Help Contact Us Sitemap 200305191 200304780 200303974 8 8 → Display Filter Criteria Below is an overview of all service activities with an "open" status (this includes open, scheduled, and dispatched calls). Clicking Display filter criteria and selecting different filtering criteria options allows you to modify the report. . G Request Service Preventive Mechanical Preventive Mechanical Preventive Mechanical Preventive Mechanical Preventive Mechanical Call Type System ₩.xls Export to: site360 Home site360 Ordering LEAK ON 1ST CIRCUIT ON CHILLER REPLACE DEFECTIVE CONDENSING F PM **NOTE** MUST CALL TO GET T REPLACE SCREENS 잃 Description Service Central Fileshare Administration Log Out SZ COLLEGE PARK (B320013) SZ MALTIPURPOSE (8251013) SZ SOUTHEST (B440013) SZ TOM LONE (8229013) SZ TOM LOME (8223043) Status Site oge Oge Open g G ed O Order No. 510 | Home | >-- >-- >0pen Calls ▶ 030416-0589 ▶ 030307-3329 ▶ 030321-0852 ▶ 030415-0594 Search for... [모 Item 1-5 of 15 Open Calls 1/18/03 4/18/03 4/23/03 4/18/03 Open Date siile360 & → Service Activity → Open Calls Closed Calls Custom Reports Request Service **ISP** Contracts SIEMENS Equipment Sites

FIG.

<u>600</u> SIEMENS SIEMENS site360 Home site360 Ordering Help Contact Us Sitemap Search for... 🗸 Service Central Fileshare Administration Log Out site360 💭 Request Service | Home | >-- >-- >Open Calls >Service Order → Service Activity → Open Calls Closed Calls Custom Reports Service Order Below is detailed information for the individual service order you have selected. TSP Contracts Summary
The summary provides an overview of information related to the selected service order number. Equipment Sites Request Service Customer Name Service Order No. 030321-0852 Demonstration Custome 200303974 Contract No. PO Number SZ NULTIPURPOSE (B251013) Site Mechanical System 4/23/03 Open Date Status 0pen Closed Date Call Type Preventive Request Type Repair or Replace Parts Problem Type **Next Scheduled Visit** Call Priority Detail The problem and resolution area provides a description of the requested service and what action has been taken to resolve the issue. REPLACE SCREENS FOR CIRCULATION PUMP STRAINER Problem Description Resolution Further Information
Use the following links to get further equipment, call, or appointment information. √ Call Loggo to

✓ Equipment ~ → Appointments -610 630 -620 Equipment b10 b20The table below lists equipment that was serviced on the selected order number. No Data Available. Call Log
The table below lists all activities logged to the selected service order number.

	Help Contact Us Sitemap		🛖 Request Service	□^				Denonstration Customer	ATLANTA	Steve Conti Fitter Journeyaan		
<i>9</i>	site360 Home site360 Ordering				selected for this call.	the selected appointment.	Contract No.	Customer Name	Branch	Lead Technician		
FIG. 13	s1te360 H	^ 06 	Service Central Fileshare Administration Log Out Home > > >Open Calls >Service Order		Below is the detailed information for the single appointment selected for this call.	Summary The summary provides an overview of information related to the selected appointment.	030321-0852	200303974	SZ MULTIPUPPOSE (BZ51013)	030321-0852 0001 1 240097	4/23/03	
	SIEMENS	Search for 🔽	Service Central Fileshare Administra Home >>>Open Calls >Service Order	Appointment	Below is the detailed i	Summary The summary provides an	Service Order No.	PO Number	Site	Appointment No.	Open Date	Closed Date
	SIEMENS	D°	site360 & []	→ Service Activity → Open Calls	Custom Reports	TSP Contracts Equipment Sites	Request Service					

Equipment. The table below lists the equipment that service was performed on for this particular appointment. If no data appears service has not yet been performed.

No Data Available.

Appointment Status

ightarrow Display Filter Criteria $ightarrow \square$ Below is an overview of all service activities with a "closed" status (this includes completed, closed and paid calls). Clicking Display filter criteria and selecting different filtering criteria options allows you to modify the report. Help Contact Us Sitemap Request Service ₩.xls Export to: site360 Home site360 Ordering Description 읣 Service Central Fileshare Administration Log Out Site ^ 6 Status | Home | >-- >-- >Closed Calls 1/8 810 Order No.) Search for... ত Closed Calls Item 1-5 of 178 → Service Activity
Open Calls
→ Closed Calls
Custon Reports ISP Contracts SIEMENS Equipment Sites

to modify the report.

t to: ②xis ②.doc ③ASCII
Call Type System PO No.

Preventive Hechanical 200305028

Preventive Fire

Preventive Mechanical

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SZ EAST POINT (8425013)

Complete

▶ 030307-3331

4/16/03

Request Service

TAMPER

UPS 35 Glenlake Fire

Complete

▶ 030403-0115

4/15/03

→ Display Equipment / Contract No. Preventive Mechanical 200304882 Preventive Mechanical CHANGE THE BELTS ₽Xt PXT SZ MULTIPURPOSE (B323013) ▶21-25 ▶ 26-30 SZ SOUTHAEST (B440013) SZ FAIRBURN (B323013) Complete Complete Complete 02-91 ◀ ▶6-10 ▶ 11-15 ▶ 030307-3325 4/10/03 \$ 030410-0128 ▶ 030307-3327 4/10/03 E0/6/1 **▶ 1-**5

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	Us Sitemap			iteria →□	selected. Iltering criteria isired file	E BASCII	PO No.			SIGNED TSP	SIGNED TSP	SIONED TSP	ontract No.	4		
	Contact Us		st Servic	Filter C	fferent fferent ng the d	® .ge	System	HVAC	HVAC	HYAC	HYAC	HAVE	pment / C		•	
	He 1p	· .	Request Service	→ Display Filter Criteria	e and system Iso select di mat by clicki	% xls	Call Type	Preventive	Preventive	Preventive	Preventive	Preventive HVAC	→ Oisplay Equipment / Contract No	•		
릙	Ordering				s for the sit port and to a p another for	Export to:	-						↑	•	•	
,	site360 Home site360 Ordering				rvice activities set for this re table content t		Description	PREVENTIVE Natividiance	PREVENTIVE Kadntewnge	PREVENTIVE MINTEWNOE	PREVENTIVE Hadinenance	PREVENTIVE	next →			·
OT .	site360 Hom	, e	Service Fileshare Administration Log Out Home > > >Selected Services	·	The Selected Services function provides an overview of selected service activities for the site and system type you selected. Cilcking Display filter criteria enables you to view the criteria set for this report and to also select different filtering criteria options to modify the report. If desired. You can also export the table content to another format by clicking the desired file format symbol to the right.		Status	NURAY ELEMENTARY	NEHANKA MIDOLE	CONESTOGA HIGH SCHOOL	CONESTOGA HIGH SCHOOL	CONESTIDGA HEIGH SCHOOL	8			
			ninistra vices		n provide ria enabl if desir		Status Status	uado	uado	uado	uado	uado Gara	₽ 19-50		٠	
	SNS		Service Fileshare Administ Home > > >Selected Services	Services	The Selected Services function Clicking Display filter crite options to modify the report, forwat symbol to the right.	9	Order No.	▶ 030409-0308	▶ 030409-0307	▶ 030409-0308	▶ 030409-0309	▶ 030409-0310	0 11-15			
	SIEMENS	Search for	Service F Hose > >	Selected Services	The Selected (Clicking Dispional options to mon format symbol	Item 1-5 of 15	Open Date	5/1/03	5/1/03	5/1/03	5/1/03	4715/03	▶ 1-5			
	SIEMENS		site360 (D)	→ Service Activity → Open Calls	→ Closed Calls → Custon Reports Selected Services → TSP Confracts	→ Equipment → Sites	→ Request Service			•						

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16/30

FIG. 16

<u>1000</u>

			
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Service Activity TSP Contracts	Request Service		
Equipment Sites	This page is for submitting	ng online service requests.	
→ Request Service	For emergency or after-	hours service, please call your local branch office.	
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	:		·
	* Indicates required field.		
· ·	Request Type *	Request for service	
	Priority*	Next Business Day	
•	Select Site*		
	OR Enter Site	Load Side Englaneat	•
	_	Load Site Equipment	
•	Select Equipment*		
	OR Enter Equipment *		
	Location *		
	Description *		
	PO No.		*
	Last Name	Wallace	
•	First Name	Michael	
•	E-mail*	michael.wallace@siemens.com	

Phone 847-215-1000

►0 HYAC

►UPS 35 Glenlake Mechanical ►UPS 55 Glenlake

1122

►UPS 55 Glenlake FIRE

9-9

Autometion

VPS 35 Glenlake

Help Contact Us Sitemap The TSP contracts function provides online access to all service contract information for the contracts and sites for which you are enthorized. This overview screen informs you, in an aggregated form formal and per site), of the number and value of existing contracts. Special attention should be given to expiring contracts. Clicking any of the links provides more detailed information for that entry. Defail

The table below lists detail for all sites, as well as the service activity information associated to them, for which you are authorized. Clicking any table header will sort the data by that column. You can also export the table content to another format by clicking the desired file format symbol to the right. Summary provides an overview of all service activity for all sites for which you are authorized grouped by status and system type. 440.4Ø Š Request Service Export to: Suls E. News Expired Siemens Building Technologies Home Mechanical HAC 1128 Contract Status Cancelled Service Central Fileshare Administration Log Out Expiring Hose | Service Central >TSP Contracts Active VPS 35 Glenlake SIEMENS Search for... TSP Contracts Contract Status Automation tes 1-5 of 6 Cancelled Expiring Explred Active sile360 (______ Active Contracts
Expiring Contracts
Carcelled Contracts
Expired Contracts
Custom Reports 1102 Service Activity → TSP Contracts eleg lacinos Request Service

□

→ Display Filter Criteria → 🚨

Help Contact Us Sitemap

7/31/03 Fire → Display Equipment

Active 8/1/02 Active 1/1/03

UPS SS Glenlake FIRE

12/31/03 HVAC

12/31/03

TIME & MATERIAL FULL COMPREHENSIVE

€699-SH4 ▶P8-1394 ▶PC-1512

1210

Status Effective Date Active 1/1/03

<u>1200</u>

one News		riteria and s e detailed in mat symbol t	Export to	Status P	Active 1	Active 1
Slenens Bullding Technologies Home	og Out itracts	Clicking Display filter or of the links provides ony laking the desired file fo		Site	UPS 35 Glenlake Mechanical	Pultiple Sites
Siemens Buil	Service Central Fileshare Administration Log Out Home >Service Central >159 Contracts >Active Contracts	Active Contracts Relow is an overview of all active service contracts. Clicking Display filter criteria and so opitions allows you to acally the report. Clicking any of the links provides some detailed in also armort the table content to another forest by clicking the desired file formet symbol t	0,	Description	TIME & MATERIAL	FULL
SIEMENS Search for	Service Central Fi Hose >Service Centr	Active Contracts Below is an overview of options allows you to me	Item 1-3 of 3 _ 1220	Contract Po	6699-SM4	▶PB-1394
o unay so	site360 & D	Service Activity → TSP Contracts → Active Contracts → Expiring Contracts Cancelled Contracts	Expired Contracts Custom Reports	Equipment Sites	Request Service	1210

10		FIG. 19	1300				
The Jacques	SIEMENS Search for	Siemens Building Technologies	Home News	Help.	Help. Contact Us	s Sitemap	dewa
(2) 09E9	Service Central F11 Home Service Centr	Service Central Fileshare Administration Log Out Home >Service Central >TSP Contracts >Expired Contracts >Individual Contract	ıtract	•	Request Service	gy	
vice Activity Contracts tive Contracts	Individual Contract	ract	. The present	a de la companya de l	h sites and c	out peent	
piring Contracts sicelled Contracts ustom Contracts ipment	The Individual contract are covered, contract Cummary The summary provides are	The individual contract function provides complete uctain for the specified contract. Summary The summary provides an overview of information related to the selected service contract.	ract. ice contract.				,
juest Service	Contract No. Status Effective Date	PC-1336 PO No. Expired 27.1702			· · · · · · · · · · · · · · · · · · ·		
1310	Reneval Date Time to Reneval Service Technician/ Account Engineer	s Ovell	Secondary Contact Coverage Type System	LABOR	LABOR ONLY HYAC		
	Description	LABOR ONLY					.*
<u>1320</u>	Service Activity Use the following link > Service History Detail Clicking an existing s	Service Activity be the service history or scheduled service information. We the following links to get service history \rightarrow Scheduled Services \rightarrow Service History \rightarrow Scheduled Services Detail \rightarrow 1340 contract displays the contract in its entirety.	ton.				9
1350	Sites & Equipment The table below lists sites table. The equipment covers Item 1-1 of 1 Site P.UPS 35 Glenlake Fire	and equipment covered under this service or all by the confract for the selected site vill \Re xis \Re xis \Re 0.doc \Re 0.xii	contract. Select the design that the design on the rate 1-1 of 1 1370 equipment 2500.00	ifred sit ight sid	e from the le e of the tabl	ft side	± . a

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Search for... [퍼

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Help Contact Us Sitemap Stemens Building Technologies Home News

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Service Central Fileshare Administration Log Out

Home | >Service Central >Equipment

Equipment

Service Activity TSP Contracts

→ Equipment

Request Service

Request Service

The equipment function provides complete service and technical information for your equipment. Select a site from the dropdown box and click go. A table of all equipment for that site appears. Click a specific equipment link to get detail for that plece of equipment.

Site

Export to: Quantity Location Equipment or Services

☐ASCII System

Asset ID

SIX.

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UPS356L01

1 CABINET 11

¥

UPS356L02

CABINET 12

DISTRAT 03

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UPS356L03

¥

UPSF1

UPSSSEL01

UPS 35 Glenlake Automation Automation

1404

UPS 35 Glenlake

Item 1-5 of 35

PICLIENT WORKSTATION REV *

UPS 35 Glenlake Automation

► PECH/SPEC SCHEDULING

UPS Glenlake Fire

UPS 55 Glenlake Automation ▶1-5 ▶6-10

№ 18-20 **▶11-15**

₽28-30 ▶21-25

rext →

- 1 CABINET 1 MAIN CHILLER PLANT

FIG. 21	1500 Siemens Building Technologies Home News Help Contact Us Sitemap	Service Central Fileshare Administration Log Out Home -Service Central >Equipment > > Individual Equipment	Individual Equipment →□ The individual equipment function provides all relevent technical information and detail for the selected piece of equipment. Detail	CLIENT WORKSTATION Asset ID UPS356L03 REV Warranty Expiration PPB-1394 1520 INSIGHT 03 System HYAC	Service Activity Below is an overview of all service actvities with an "open" status (this includes open, scheduled, and dispatched calls) for this piece of equipment. Export to:	Delow is an overview of all service actrities with a "closed" status (this includes completed, closed, and paid calls) for this piece of equipment. Item 1-2 of 2 Export to: ** All which is the control of the contro
	SIEMENS Search for	Service Central F Home >Service Cent	Individual Equipment The individual equipment func Detail	Equipment Site Equipment Quantity Equipment Location	Service Activity Below is an overview of this piece of equipment. Item 1-1 of 1 Open Date 17703	Below is an overview o piece of equipment. Item 1-2 of 2 Open Date
		site360 &	Service Activity TSP Contracts → Equipment Sites Request Service	<u>1510</u>	1530	<u>1550</u>

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<u>***</u>	900		<u>1600</u>	•	
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** 00015	Service Central File	eshare Administration Log	Out		
site360 ()	Home >Service Centre	el >Equipment >Individual Contr	ect	Request Service	
42					
Service Activity	•				n_0
→ TSP Contracts	Individual Contr	act			→□
Active Contracts Expiring Contracts	The individual contract	function provides complete deta	il for the selected contract. For ex	ample, which sites and equip	ment
Cancelled Contracts	are covered, contract d	uration, and service history und	er the specified contract.		
Expired Contracts Custom Reports	Summary				• .
Equipment	The summary provides and	i overview of information relate	d to the selected service contract.		
Sites Request Service	Contract No.	P8-1394			
nequest service	Status	Active	PO No.		
	Effective Date	1/1/03			
<u>1610</u>	Reneval Date	12/31/03	SBT Branch	ATLANTA	
	Time to Renewal	313 Days	Secondary Contact	Jacquelyn Brever	
•	Service Technician/	M. Kevin Hote	Coverage Type	FULL COMPREMENTATIVE	
•	Account Engineer		System	HVAC	
• •		•	-		
•	Description	FULL COMPREMENSIVE		•	
1630—	Service Activity		1000		
1030		to get service history or sched	when service information. 1620		•
	•	Scheduled Services 164	10		
1650	Detail Clicking an existing se	rvice contract displays the cont	• •		
		,			
4000	Sites & Equipment				
<u>1660</u>	The table below lists s	ites and equipment covered under	this service contract. Select the d lected site will then display on the	esired site from the left si right side of the table.	de of the
	Item 1-3 of 3		ASCII Item 1-3 of 3		
	Site	4070	> Equipment		
•	→ UPS 35 Glenlake Au	utomation1670	<u>ا</u> ا		
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	▶UPS 55 Glenlake Au	utomation	CLIENT WORKSTATION R	EA.	

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SIEMENS	SIEMENS			1/0	<u>u</u>		•	
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site360 💭		al >Equipment > >Service Order				A Reques	t Service	
Service Activity	Service Order	*			* *	•		→D
Open Calls Closed Calls Custom Reports		the single service activity you ha	ve selected.					
Selected Services							•	
TSP Contracts Equipment	Summary provides as	overview of information related	to the selected servi	ce ord	er number.			
Sites	Service Order No.	020625-0966	Customer	Name			lon Custoner	•
'Request Service	PO Number		Contract	No.		▶P8-139 1	1700	
	Site	UPS 35 Glenlake Automation				•	-1720	
			System			HYAC		
1710	Status	Closed	· Open Dat	e		7/3/02		
1/10	Call Type	Preventive	Closed C	ate		7/5/02		
• 1	Request Type	generated						
	Problem Type	MAINTENANCE						•
	Call Priority	Next Scheduled Visit						•
	Detail The problem and resoluthe issue.	tion area provides a description	of the requested servi	ce and	i what actio	n has been to	aken to resol	AS
	Problem Description					-		
<u>1730</u>	Resolution	JEFF C. 7/3/02-BUILDING ON 6	ENERATOR AT THIS TIME	•				
	. Further Informa Use the following link	tion s to get further equipment, call.	or appointment inform	ation				
<u>1740</u>	go to F Equipment	√ Call Log~	→ Appoi					
	Fouriement	1750 1760 equipment that was serviced on th	e selected order numbe	er.	-17	770		
	Item 1-3 of 3				Export to:	XI.xls	₹7.doc	ASCII
	1128 1-3 OT 3		Equipment	•	Lapar C to.			
	Equipment Name		Quantity	. 1	ocation		Asset ID	
<u> 1780</u>	ÞÍ	•		1 (ABDET 11		u	S356L01
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1/30	No Data Available.							

Siemens Building Technologies

Home News

Help Contact Us Sitemap

180

Request Service

Service Central Fileshare Administration Log Out Home | >Service Central >Sites Search for... | 더

→ Olsplay Filter Criteria →□

The site function provides complete service information for an individual site. Click any site link to get specific detail for that site. You can also export the table content to another format by clicking the desired file format symbol to the right. || NSCII S S Six. Export to:

Item 1-5 of 35

Request Service

Sites

Service Activity TSP Contracts

Equipment → Sites

Site

▶ Primary

►SZ COLLEGE PAPK (B320013) ~

SZ EAST LIBRARY (8408013)

► SZ EAST POINT (8425013)

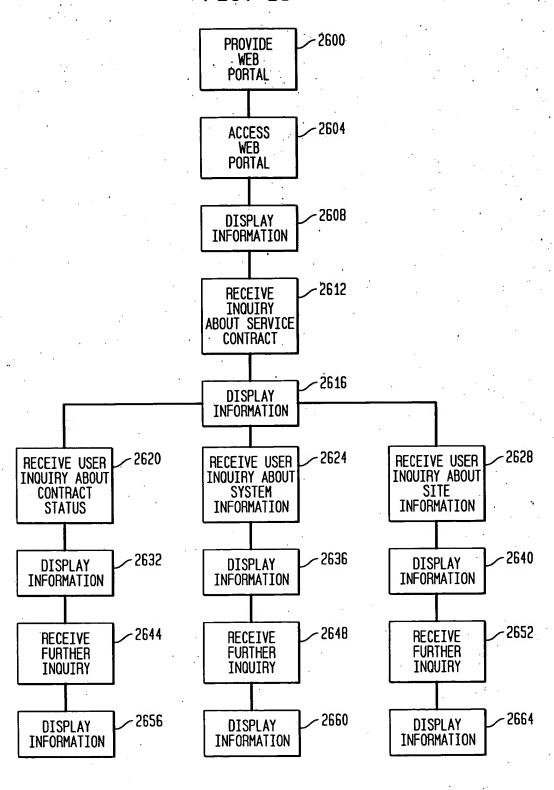
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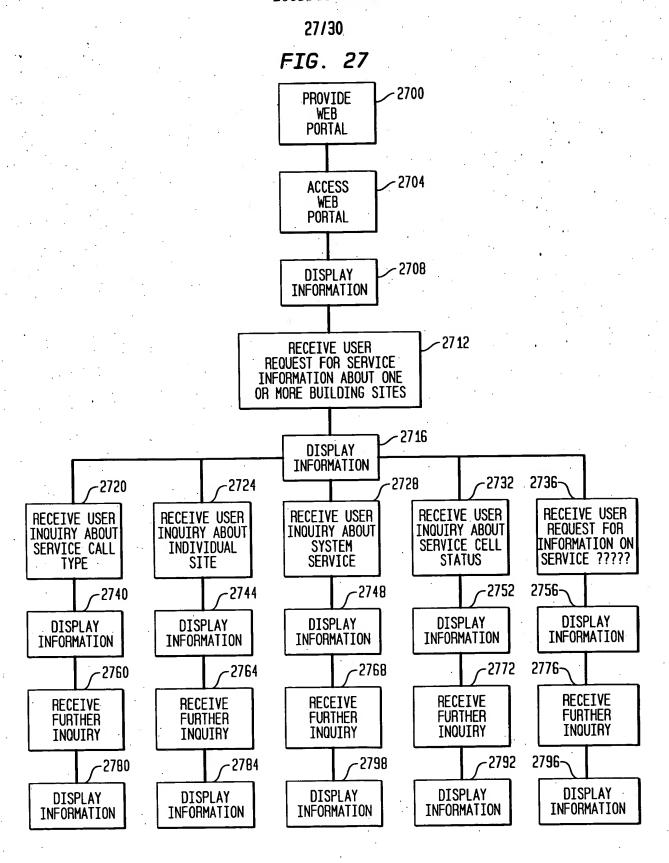
Ext → №-92 ₽6-10 **▶**1-5

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site360 &	Service Central Fileshare Administration Log Out Home >Service Central >Sites > >Individual Site			A Request Service	: : 3
Service Activity TSP Contracts Equipment Sites	→ Display Filter Criteria → Individual Site The individual site function provides detailed data for a single, selected, site enabling you to easily supervise and track all service activity for that site.	ngle, selected, s	ite enabling you	→ Display Filter Criteria to easily supervise and track a	riteria →□. and track all
Request Service	Service Activity Summary The summary provides an overview of all service activity for this site grouped by status, call type, and system type.	this site groupe	d by status, call	type, and system ty	
1910	-	Call Type~ Preventive	re 1930	1965	*
1920	Call Status Open	Corrective	ve - 1940.	13/0	
	Closed ▶3 ✓ L36U	System (HVAC Mechanical		1975	
100H	Service Activity Detail The table below lists detail for the individual site, as well as the service activity information associated with it. Clicking any table header will sort the data by that column. You can also export the table content to another format by clicking the desired file format symbol to the right.	l as the service export the table	activity informal content to anoth	ion associated with er format by clicki	it. Clicking any ng the desired
1990-		CLEAN	Export to: Call Status -C Closed F	Export to: A.xis D. doc Call Status Call Type Open Date. Closed Preventive 10/1/02 Closed Preventive 10/16/02	oc Aster E. System Rechanical Rechanical
	▶ 021015-0068 PC-02SC87314 PM REPAIRS ▶ 030205-0002 this is a test for the call t*	all t*	Closed	Preventive 10/7/02 Corrective 2/6/03	Mechanical HVAC:

26/30

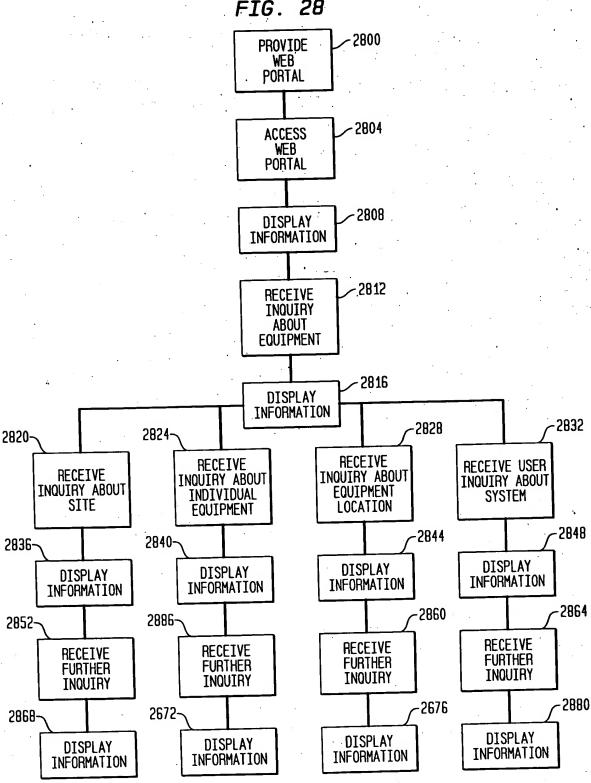
FIG. 26





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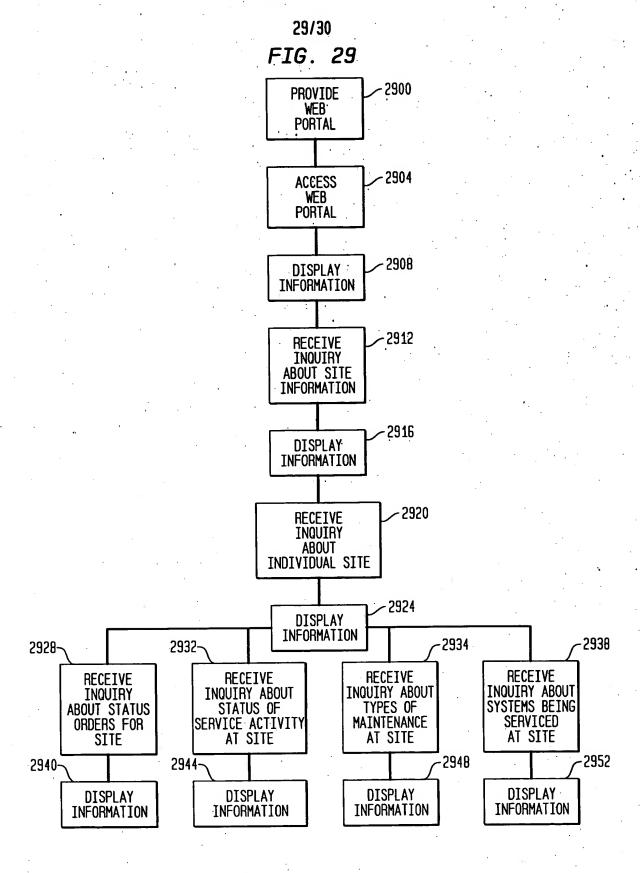


FIG. 30

